



THE UNIVERSITY OF
WESTERN AUSTRALIA

Educational Leadership

Case Study Analysis

Elaine Sharplin

Analysing a critical leadership incident

- Use the following process:
 - Identify the central problem
 - Identify the secondary problems
 - Identify assumptions associated with the characters involved in the incident
 - Develop alternative solutions
 - Evaluate alternative solutions
 - Select the preferred alternative
 - Develop a plan for the implementation of the solution
 - Monitor developments (Ashbaugh & Kasten, 1995.)





